



July 18, 2017

Web Announcement 1409

Urgent Reminder Regarding Submitting Prior Authorization Requests on Provider Web Portal

Due to the Provider Web Portal (PWP) system upgrade implementation on July 24, 2017, providers will not be able to submit prior authorization (PA) requests on the portal from 5 p.m. Pacific Time (PT) Friday, July 21, 2017, through 8 a.m. PT Monday, July 24, 2017. Pharmacy PAs are submitted via fax or phone through OptumRx and will not be impacted.

Nevada Medicaid requests providers submit only urgent PA requests on Monday, July 24, 2017, and Tuesday, July 25, 2017, and hold any non-urgent PA requests until Wednesday, July 26, 2017. An urgent PA request is any PA that is needed to progress to a lower level of care or for a medical procedure that, if delayed, would put the recipient at risk. **This is a request only.**

All providers will be given a three-day extension on provider timeliness submission requirements above current requirements on PA requests submitted July 24, 2017, through July 28, 2017. This extension is not applicable to Pharmacy PAs as they will not be impacted by the PWP upgrade.